

## PAYEER® Platinum MasterCard

- Issuance - \$ 0.00
- Activation - \$ 0.00
- Maintenance (36 months) - \$ 0.00
- Cash withdrawal (ATM) - 0 %\*
- Merchant transaction (POS) - 0 %
- Internet transaction (POS) - 0 %
- Shipping cost - \$ 9.95
- Express Delivery - \$ 44.95



The Payeer® Platinum Mastercard issued by WaveCrest Ltd, works in 200+ countries around the world, is an indicator of high-potency of the customers, this card provides promotions and discounts at various online shops, as well as being a premium loyal service to our customers worldwide.

Limits		Not verified		Verified**	
		USD	EUR	USD	EUR
<b>Online &amp; Store purchases (POS)</b>					
Number of purchases	Per day	no limit	no limit	no limit	no limit
Value of purchases	Per day	no limit	no limit	no limit	no limit
<b>Withdrawal (ATM)</b>					
Number of purchases	Per day	2	2	5	5
Max amount	Per Transaction	\$200	€200	\$1,000	€1,000
Value of purchases	Per day	\$400	€400	\$2,000	€2,000
Max amount	Lifetime	\$1,000	€1,000	no limit	no limit
<b>Funding card</b>					
Max amount	Per Transaction	\$2,500	€2,500	\$10,000	€10,000
Max amount	Per day	\$2,500	€2,500	\$20,000	€20,000
Max amount	Lifetime	\$2,500	€2,500	no limit	no limit

\* ATM fees is 1.99\$ per transaction and 3.50\$ per transaction with currency conversion. You will see this fees in your card statement.

\*\* To increase the limits and verify your card, please upload a photo of your passport or driving

## QUESTIONS AND ANSWERS

In the table below you can find the answers to frequently asked questions:



QUESTION	ANSWERS
<b>What can I do it with this card ?</b>	With this card, you can withdraw cash, make purchases in regular stores and online.
<b>In which countries does the card work?</b>	The card works in all countries where the MasterCard is accepted and the banks and ATMs take international payment cards.
<b>How long is the delivery of this card?</b>	Usually it takes 2-3 weeks or sooner, in some cases the delivery process may take longer time.
<b>Does the card come in the mailbox?</b>	Yes, the card is being delivered in the mailbox. It is important to have access to the mailbox at all times of the day and preferably it should have a lock (there are cases of theft of cards).
<b>It has been 8 weeks already, the card did not come, is it lost?</b>	The delivery depends on your local postal service in your country. The most common problem could be a wrongly entered address upon ordering or some other reasons which affect the delivery of your card to your mailbox. In this case, we recommend to order the card at a different address.
<b>How many cards can be ordered per one Payeer account?</b>	You can order unlimited number of cards on your account. The only thing that one person can order just one card in each currency (USD/EUR) - otherwise the bank will block the duplicate cards.
<b>I'm not 18 years old, can I order the card?</b>	The card can only be issued to persons of 18 years old or older.
<b>What if the card has been stolen or lost?</b>	In case if your card has been lost or stolen, please immediately report to our Payeer support team, we will block the card, and you may order a new one.
<b>What is the validity period?</b>	The cards issued for 3 years.
<b>My card has USD / EUR currency, what is the most optimal way to withdraw money?</b>	You need to find an ATM that work with cash in USD / EUR currency. This kind of ATMs exist almost in all countries around the world.
<b>The main currency of my card is USD / EUR, can I withdraw in my local currency that are primary in my country?</b>	The card supports all global currencies. If you have a USD / EUR card, you can withdraw and pay with it in 200 currencies, it does not matter. You will pay 2.5% for conversion by MasterCard. If the transactions are going in the currency of the card there is 0% additional fees.
<b>What should I do if I forgot my PIN number?</b>	You will need to contact our support to restore the PIN-code.
<b>What happens if I enter incorrect PIN code 3 times at one ATM?</b>	For your safety, the ATM will lock the card inside (this is a standard procedure for all bankcards), if it happens, email our support team, we will block the card so you may order a new one.
<b>Why does the ATM rejects my card?</b>	This is due to local settings of some ATMs and the banks that provide processing services for websites. For example, in Russia, to withdraw cash and pay at stores, you can practically do without any restrictions, using the Russian bank cards, however the online payments within Russian and pay at stores, you can practically do without any restrictions, using the Russian bank cards, however the online payments within Russian.
<b>How to cancel the card?</b>	To close the card, you must contact our customer support.

List of countries where the delivery and use PAYEER® MasterCard are restricted\*:

IN 356	INDIA
CU 192	CUBA
CG 178	CONGO
LY 434	LIBYA
PS 275	PALESTINIAN TERRITORY, OCCUPIED
RW 646	RWANDA
VE 862	VENEZUELA, BOLIVARIAN REPUBLIC OF
ET 231	ETHIOPIA
SY 760	SYRIAN ARAB REPUBLIC
CI 384	CÔTE D'IVOIRE
PK 586	PAKISTAN
YE 887	YEMEN
LR 430	LIBERIA
IQ 368	IRAQ
IR 364	IRAN, ISLAMIC REPUBLIC OF
SS 728	SOUTH SUDAN
ZW 716	ZIMBABWE
MM 104	MYANMAR
CD 180	CONGO, THE DEMOCRATIC REPUBLIC OF THE
AF 004	AFGHANISTAN
SD 729	SUDAN
KP 408	KOREA, DEMOCRATIC PEOPLE'S REPUBLIC OF
US 840*	UNITED STATES (The delivery to USA is restricted, but the using of the card is allowed)